

COMMERCIAL ROBBERY ADVICE

Be SAFE - Be SECURE

Banking Procedures

- If large amounts of cash need to be banked or collected on a regular basis, the safest method is to employ a recognised cash carrying company.
- If you do undertake your own banking, be especially careful. Remember you are most vulnerable at the start or finish of your journey.
- Choose the right staff for the job.
- Always use a secure container for carrying cash, but don't draw attention to it. These may include smoke and dye devices or alarms.
- Don't be predictable. Vary the times and routes taken.
- Try and use the busiest roads and walk in the centre of the pavement, towards oncoming traffic.
- Never use public transport.
- Keep all car doors locked and don't make unnecessary stops or leave the vehicle before you reach your destination.
- If you are attacked surrender the cash. NEVER RESIST.

Equipment

- Consider personal attack/hold-up alarms connected to a monitoring service.
- Cash transit safes for cash waiting to be collected.
- Counter drop-safes for the temporary holding of bank notes to keep till floats to a minimum.
- Safes with time delays, which only open after a certain time.
- Night safe facilities.
- CCTV recording equipment, positioned in a way to capture a face view of anyone entering the premises.
- Ensure CCTV tapes/DVRs are changed regularly, equipment is serviced and in good working order and all staff have a basic knowledge of how to operate it.

CALL YOUR
LOCAL
POLICE



101

IN AN
EMERGENCY
ALWAYS
CALL **999**



LINCOLNSHIRE POLICE

policing with **PRIDE**

- Security fog device to push offenders out of the premises.
- Use signage to promote your security systems throughout your premises and on the outside.

In the Event of a Robbery

- Take no risks. Make no sudden movements or noises and do exactly as you're told.
- If you are not directly involved in the robbery, keep away. If you are out of sight, stay out of sight.
- If you have a personal attack alarm use it, but don't take any risks to do so. Also, if you have the opportunity, dial 999 and inform the police.
- Have a prearranged signal with your staff to indicate a robbery is taking place. Do not use it if the robber can see you.
- Take note of the offenders' appearance - tattoos, scars, accent or vehicle registration number could help police identify them. Try and remember as much as possible, but DO NOT discuss this with other people. It's important each account is individual.

Help the Police

- First, stop trading, close the premises and ask any witnesses to wait for the arrival of the police, or obtain their names and addresses.
- Do not touch or move anything and try to make a note of any item the robbers may have touched, or any items dropped by the robbers during the robbery.
- Remember all you can about the robbery and the robbers: age, height, build, hair, clothing, accents, etc but DO NOT discuss this with other people.
- Pay particular attention to any distinguishing features such as tattoos, scars, or other blemishes, but DO NOT discuss this with other people. It's important each account is individual.
- Note the details of any weapons or vehicles used and the direction in which the robbers fled.
- Consider any unusual incidents that may have occurred prior to the robbery.
- Every detail you can remember, no matter how small, could help the police.

For further advice on how to make yourself, your staff, and your business more secure contact Lincolnshire Police Crime Reduction Department by calling **101** or emailing: crime-reduction@lincs.pnn.police.uk

