

Lincolnshire Police

Policy Document



Hate crime and non-crime hate incidents PD 96

Policy document information

Reference number:	PD 96
Policy sponsor:	ACC
Policy owner:	Head of Crime
Reviewer:	D/C/Insp James Hoyes
Publication date:	November 2025
Review date:	November 2027

Version history

Version	Date	Reason for issue
3	April 2017	Review of Policy
4	August 2019	Biennial Review
5	September 2021	Biennial Review
6	August 2023	Review
7	November 2025	Biennial Review

Code of Ethics

All staff involved in carrying out functions under this policy and associated procedures and appendices will do so in accordance with the principles of the Code of Ethics. The aim of the Code of Ethics is to support each member of the policing profession to deliver the highest professional standards in their service to the public.

Legislative compliance

This document has been drafted to comply with the principles of the Human Rights Act. Proportionality has been identified as the key to Human Rights compliance, this means striking a fair balance between the rights of the staff and those of the rest of the community. There must be a reasonable relationship between the aim to be achieved and the means used.

Equality and Diversity issues have also been considered to ensure compliance with the Equality Act 2010 and meet our legal obligation in relation to the equality duty. In addition, Data Protection, Freedom of Information and Health and Safety Issues have been considered. Adherence to this policy or procedure will therefore ensure compliance with all relevant legislation and internal policies.

Other legislation/law which this policy has been drafted to comply with:

- [Human Rights Act 1998 \(in particular A.14 – Prohibition of discrimination\)](#)

- [Equality Act 2010](#)
- [Crime and Disorder Act 1998](#)
- [H&S legislation](#)
- [Data Protection Act 2018](#)
- [Freedom Of Information Act 2000](#)

Security classification

Policy to be published on Intranet: Yes

Policy to be published on Force Website: Yes

Authorised Professional Practice (APP)

This Policy has been checked against APP and Lincolnshire Police has adopted the provisions of APP as its Policy. Those provisions are shown in the link below and can be accessed via the College of Policing APP section:

<https://www.app.college.police.uk/app-content/major-investigation-and-public-protection/hate-crime/>

[New Code and guidance for non-crime hate incidents | College of Policing](#)

1. Policy aims (Purpose)

- 1.1. Lincolnshire Police aims to comply with the APP for hate crime and non-crime hate incidents.

2. Policy statement (Key information)

2.1. Background

- 2.1.1. The College of Policing has produced the APP for hate crime and non-crime hate incidents which has been adopted by Lincolnshire Police for the investigation and management of hate crimes and incidents. A link to these documents is contained above.

2.2. Definitions

2.2.1. As per the APP.

2.2.3. Mate Crime

Mate crime is when a person is harmed or taken advantage of by someone they thought was their friend. It is generally a form of Disability hate crime but not exclusively.

It can take the form of:

- Financial Abuse
- Physical Abuse
- Emotional Abuse
- Sexual Abuse

2.2.4. Local guidance on dealing with Mate Crime can be found here:

[Mate Crime Good Practice Guidance](#)

2.3. Op REVIVE

2.3.1. For victims and potential victims of hate and mate crime consideration should be made for a referral to Op REVIVE.

2.3.2. Op REVIVE has a team of trained volunteers who befriend, support, advise, liaise with and target-harden vulnerable and elderly members of the community who have been identified by crime reports, Neighbourhood Policing Teams or partner agencies as being victims of crime or potential victims of crime.

2.3.3. The volunteers work with people vulnerable to exploitation and certain types of crime including but not exclusively: Hate and Mate Crime, as well as doorstep crime, scams, fraud and financial exploitation. More details can be found on the force intranet: [Op REVIVE](#).

2.4. Third Party and Support

- 2.4.1. Third-party reporting sites aim to increase hate crime reporting by providing members of the public with alternative methods of contacting the police and reporting a crime. Our current reporting route is via True Vision which is a national police scheme to help victims report hate crime online.

<https://www.report-it.org.uk/>

- 2.4.2. If you've been the victim of crime, support is available, whether you choose to report the crime to the police or not and regardless of when or where the crime happened. Victim Lincs are specially trained to provide free, confidential advice and guidance if you have been the victim of crime. We can discuss the different support options available to you, and make referrals to specialist coping and recovery services, should you need it. They can:

- Inform - Answer any queries or concerns that you may have, as well as provide practical advice and information
- Support - Discuss the support options available and, should you need further support, make a referral to the specialist service most suited to you
- Listen - Victim Lincs are independent to the police, so anything you tell them will be in confidence (unless there is a risk of harm to yourself or others, or where there is a legal requirement)

Telephone: 01522 947 510 (8am–4pm, Monday to Friday)

Website: www.victimlincs.co.uk/hate-crime

Victim Support 24 hour Supportline: 08 08 16 89 111

Victim Support 24/7 live chat service: victimsupport.org.uk/live-chat

Victim Support – contact using BSL: victimsupport.org.uk/bsl

Victim Support – My Support Space: Access a range of tools to help you cope and move forwards after crime in your own time and at your own pace. My Support Space is also available for those supporting someone

after they've experienced crime or trauma, for example friends, family members, colleagues or neighbours.

3. Other related documents and appendices

3.1. Related documents

- [Safer Lincolnshire Partnership Hate Crime Strategy:](#)
- [Non-Crime Hate Incidents: Code of Practice on the Recording and Retention of Personal Data \(accessible\) - GOV.UK \(\[www.gov.uk\]\(http://www.gov.uk\)\)](#)

4. Monitoring and review

- 4.1 This policy will be subject to on-going review by the Hate Crime strategic lead to ensure that any changes in legislation, guidance or procedures are incorporated as soon as possible. A formal review will be conducted biennially.

5. Who to contact about this policy

- 5.1. Any enquires about this policy should be directed to the Hate Crime strategic lead.