

# Making our police service good and fair for everyone in London

Easy read



## Who we are



We are the **Metropolitan Police**. We are the biggest police service in London.

## What this document is about

There are lots of different people living in London.

For example,

- younger and older people
- disabled people
- people from all different backgrounds, religions and cultures.



We want our police service to work well for **everyone** in London.



We want people to trust us. We want them to know we are there to make London safer.

This means we must

- understand what different groups of people in London need
- treat everyone in a good and fair way.

## Some work we have already done to make our police service better



- We are dealing better with hate crime. We now have special staff to solve it.

(Hate crime is where someone commits a crime against another person because they do not like something about that person.)



- We have staff called **community liaison officers**. They give support to certain groups of people. For example, groups who are more likely to have hate crimes happen to them.



- We now have teams of people called **Safer Neighbourhoods** teams. They work to keep each local area safe.



- There are lots of ways for you to tell us what you want from us. For example, there are meetings you can go to.

There is a website where you can find out

- when these meetings are
- how to get in touch with your local Safer Neighbourhoods team.



This is the website

<http://www.met.police.uk/saferneighbourhoods/>

Type your postcode into the red box on the website to find out the information.



- We now have lots of police officers from all different backgrounds and cultures working for us.



We have done a lot but there is still more to do.

Now we will talk about how we plan to make our police service even better in the next 3 years.

# Making our police service good and fair for everyone

## Some of the main things we will do



We will do all the things we talk about in our **Policing Pledge**. This is a document that says what we promise to do. You can find this document in easy words and pictures on this website [http://www.met.police.uk/pledge/easy\\_read\\_policing\\_pledge.pdf](http://www.met.police.uk/pledge/easy_read_policing_pledge.pdf)



We will do better work on crimes that only happen to some groups of people. Or do not get solved as often.

An example of this is violence in the home.



We will make sure our police service is

- easy for everyone to use
- good and fair for all groups of people.

We will listen to what people say and find out any problems they have with our service.

## Working well with all groups of people



We want all groups of people in London to feel

- we understand what they need
- we are doing our best for them.

## Some of the main things we will do



We will do more to understand what different groups of people need from us. This will help us work with them in the best way.

We will work to make sure everyone can have a say about our police service.



We will let people know about our work and keep them up to date.

We will make sure we understand what our staff need.



## **Our staff and the way we work**

We want our police service to be the best it can be for our staff and everyone in London.

### **Some of the main things we will do**

We will give our staff more training to help them work in the best way with all different groups of people.



We will do more to make sure

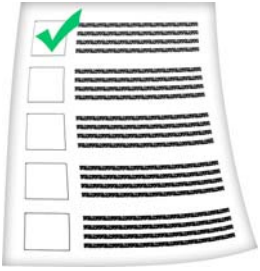
- we have an even bigger mix of staff working for us
- all staff have the chance to do well and get better jobs with us.



We will keep checking with staff if there is anything we need to do better.



We will make sure the people in charge and other staff make the things in this document happen.



We will start using a new way to check how well we are doing to treat everyone in a good and fair way. It is called the **Equality Standard**.